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**Eric L. Brock**  
CISSP | CISM | MBA

Dallas/Fort Worth (TX) Area  
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### Business-focused technology and information security executive

Accomplished executive leader with extensive IT knowledge proficient at leading positive organizational changes that align technology initiatives with business needs. Created, developed, and matured global enterprise programs in Information Security and GRC (Governance, Risk, and Compliance). Developed and implemented enterprise strategies on cloud transformation, IT service management, and information security. Adept at developing emerging leaders and strategically aligning global centers of excellence.

### Key Competencies and Skills

INFOSEC Program Development	PCI DSS Compliance	INFOSEC Board Presentations
Information Security Strategy	GDPR Compliance	Cloud Transformation Strategy
Security Awareness Development	Leadership Mentoring	Strong Relationship Building
International Strategic Alignment	IT Risk Management	Security Policy Development
Governance Program Development	ITIL Process Implementation	Business Process Improvement

### Experience

#### Vice President, Business and Technology Services

Mary Kay Inc. – Addison, TX 5/2013 - 4/2019

Aligned IT services with business needs throughout a large global organization in the disciplines of Information Security, Data Center Infrastructure, Business Intelligence and Collaboration, Network, and End User Computing.

- Initialized move from on-premises data center to cloud (AWS, O365, SaaS) by developing enterprise cloud strategy and implementing migration plan and governance processes
- Controlled and optimized “shadow IT” SaaS adoption, transforming it into a strategic, coordinated initiative by demonstrating the value of IT alignment to business stakeholders
- Produced cost savings through operational efficiencies by implementing technologies such as converged infrastructure, virtualization, process automation, and outsourcing of NOC personnel
- Created a culture of security by implementing an effective global security awareness program that included mandatory training for all global employees
- Elevated the visibility and priority of information security among C-level executives through regular cybersecurity and risk presentations based on the NIST framework
- Aligned previously autonomous global groups into an efficient organization by creating and maturing governance, risk, and compliance (GRC) team, delivering the first global ITIL processes in ServiceNow (Incident Management, Problem Management, Change Management)
- Increased productivity and improved user experience by developing and championing a digital transformation strategy, which included MS Office 365 migration and secure enterprise mobility
- Teamed with Chief Privacy Officer to develop strategy and framework to address GDPR compliance
- Increased leadership engagement by developing and implementing leadership training and mentoring program for leaders within organization which garnered positive feedback from IT leaders who previously lacked training

## Experience (continued)

### Director of Information Security, IT Governance, and Network

Mary Kay Inc. – Addison, TX

1/2010 - 3/2013

Transformed Information Security program from a US-based to an international program while expanding leadership into IT Governance and Network Management.

- Extended INFOSEC program to over 30 global markets by directing regional Centers of Excellence in China, Russia, Hong Kong, and Latin America, establishing strategic alignment through RASCI models
- Launched IT governance program based on ITIL processes for a global IT organization of over 300
- Delivered reliable & efficient network connectivity (LAN, WAN, and Internet) and secure remote access to over 30 offices and 6 data centers worldwide based on Cisco Nexus technology

### Information Security Manager

Mary Kay Inc. – Addison, TX

6/2001 - 1/2010

Created and matured the first Information Security team at Mary Kay Inc.

- Combined previously disparate resources into a single Information Security team responsible for US operations including configuration, implementation, and management of firewalls and intrusion detection systems (IDS), authoring risk assessments, patch reporting, security configuration management, and communication of risk to executive management
- Authored and published comprehensive set of corporate security policies
- Achieved PCI DSS Compliance for level 2 merchant (Mary Kay Inc. US)

### Information Security Architect

Mary Kay Inc. – Addison, TX

3/1999 - 6/2001

Architected and implemented Internet data center strategy for migrating extensive e-commerce applications and web sites from an external service provider to in-house hosting. Strategy included network design, security design, DMZ architecture, and security configuration

- Designed and implemented secure remote access services with multi-factor (MFA) authentication
- Implemented data loss prevention (DLP) strategy and technology to protect sensitive corporate data
- Implemented and maintained Check Point firewalls, IDS/IPS systems, and secured IIS web servers

## Education & Certifications

### Master of Business Administration (MBA)

The University of Texas at Arlington

Concentration in Marketing with a minor in Information Systems

### Bachelor of Science (BS)

Texas A&M University

Major in Economics with a minor in Finance

**CISSP** - Certified Info Security Systems Professional

**ITIL** - Information Technology Infrastructure Library

**CISM** - Certified Information Security Manager

**GSEC** - SANS GIAC Security Essentials Certification

## Community Leadership & Professional Affiliations

- [Arlington Southwest Little League](#) – Volunteer umpire, Umpire-In-Chief, Board Member & Officer
- [Scouts BSA](#) – Former volunteer scout leader (father of two Eagle Scouts)
- [Evanta CISO Executive Summit](#) - Governing body member
- [CISO Executive Network](#) – Dallas chapter member
- [ISACA \(Information Systems Audit and Control Association\)](#) – North Texas Chapter Member